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Building Sustainable Environments

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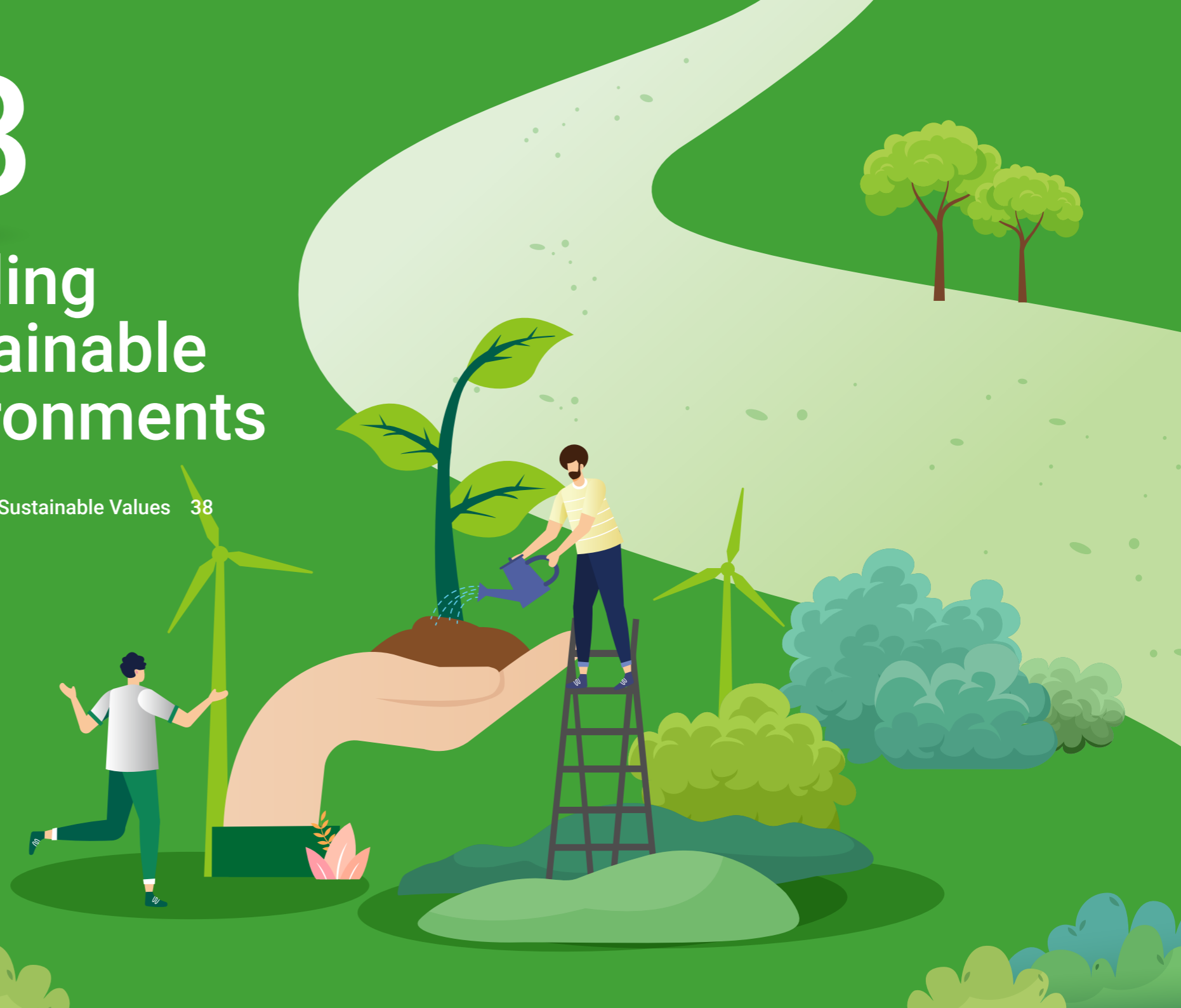
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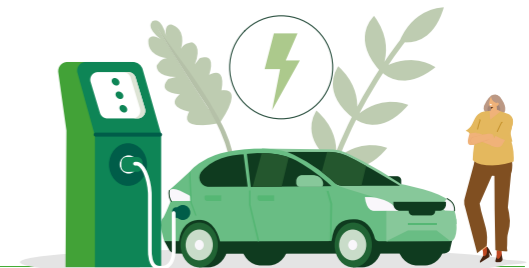
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Material Topic: Climate Change Strategies and Management

Policies and Commitments

- Identify climate change risks and opportunities using the "Task Force on Climate-Related Financial Disclosures (TCFD)" framework and establish response mechanisms.
- Support low-carbon economic transformations: Integrate core capabilities to assist corporations in reducing pollution and wasted resources generated during production or service processes, and invest in pollution prevention. Provide the funds required for green transportation, green buildings/green factories, energy and resource conservation, and other environmentally beneficial projects.
- Actively communicate with and assist all business departments in identifying links with climate change issues as well as potential risks and opportunities through education, training, and meetings.
- Work to reduce greenhouse gas (GHG) emissions and promote use of renewable energies.
- Encourage use of green driving and automobiles to reduce employee carbon footprints.

	Assessment Mechanisms	Targets for Upcoming Year	Targets for Upcoming 3-5 Years	Targets for Upcoming 5 Years and Beyond
EMI Group/ Warehousing business	<ul style="list-style-type: none"> ■ Carbon reductions (tCO₂e) for the whole group ■ Head office power consumption (kWh) ■ Maintain annual monitored total dust concentrations within allowable standards ■ Warehousing operations division annual energy conservation rate ■ Number of eco-friendly training events attended by each employee 	<ul style="list-style-type: none"> ■ Complete annual ISO 14064-1 verification ■ We began implementing ISO 14064-1 greenhouse gas inventories in 2022; specific reduction targets and plans will be formulated after inventories have been completed ■ Achieve head office energy conservation rate of 1-3% compared with base year (2021) ■ Continue to upgrade equipment to fulfill standards for operational environments, commission third-party units verified by central competent authorities to monitor operational environments each year, and maintain annual monitored total dust concentrations within allowable standards ■ Continue to replace aged and energy-consuming equipment to achieve average energy conservation rates of 1-3%. Maintain validity of ISO 50001 Energy Management System ■ Implement ISO 14001 Environmental Management System and ISO 45001 Occupational Health and Safety Management System, and obtain certification ■ Ensure that all employees attend at least one internal or external education and training each year 	<ul style="list-style-type: none"> ■ Reduce greenhouse gas emissions by 1-3% compared with base year (2021) ■ Complete annual ISO 14064-1 verification ■ Achieve head office energy conservation rate of 1-3% compared with base year (2021) ■ Continue to upgrade equipment to fulfill standards for operational environments, commission third-party units verified by central competent authorities to monitor operational environments each year, and maintain annual monitored total dust concentrations within allowable standards ■ Continue to replace aged and energy-consuming equipment to achieve average energy conservation rates of 1-3% ■ Assess feasibility of generating power using renewable energies ■ Implement ISO 9001 Quality Management System and obtain certification ■ Ensure that all employees attend at least two internal or external education and training each year 	<ul style="list-style-type: none"> ■ Reduce greenhouse gas emissions by 3% compared with base year (2021) ■ Complete annual ISO 14064-1 verification ■ Achieve head office energy conservation rate of 3% compared with base year (2021) ■ Continue to upgrade equipment to fulfill standards for operational environments, commission third-party units verified by central competent authorities to monitor operational environments each year, and maintain annual monitored total dust concentrations within allowable standards ■ Continue to replace aged and energy-consuming equipment to achieve average energy conservation rates of 1-3% ■ Assess feasibility of generating power using renewable energies ■ Maintain validity of ISO 9001 Quality Management System certification ■ Ensure that all employees attend at least three internal or external education and training each year ■ Aim to construct green operational headquarters and campus in Linkou A9 site, building a sustainable, energy-saving, and healthy environment in response to climate change and to realize our goal of sustainable management.
Media business	<ul style="list-style-type: none"> ■ Proportion of news vans replaced by electric vehicles ■ Head office power consumption (kWh) ■ Proportion of external interviews or visits to advertisers using mass transportation ■ Number of eco-friendly training events attended by each employee 	<ul style="list-style-type: none"> ■ Purchase or rent one hybrid or electric vehicle to replace one fuel-powered vehicle ■ Achieve a mass transportation usage rate of 30% 	<ul style="list-style-type: none"> ■ Replace all fuel-powered vehicles with hybrid or electric vehicles ■ Achieve a mass transportation usage rate of 50% 	



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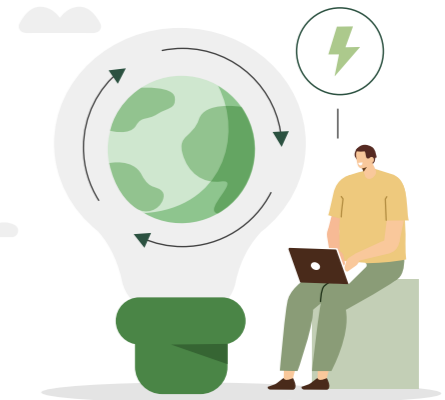
	Assessment Mechanisms	Targets for Upcoming Year	Targets for Upcoming 3-5 Years
Pet business	<ul style="list-style-type: none"> Proportion of packaging for self-developed products which use materials with eco-friendly labels Proportion of major suppliers who have signed supplier contracts with green supply chain policies Proportion of energy conservation equipment at new and existing physical stores Energy efficiency enhancement rate Number of eco-friendly training events attended by each employee 	<ul style="list-style-type: none"> Ensure that 5-10% of products use packaging made from eco-friendly materials Ensure that 10% of major suppliers have signed supplier contracts with green supply chain policies Replace 100% of lightning equipment at new and existing physical stores with energy-saving lights Reduce power consumption by 3% 	<ul style="list-style-type: none"> Ensure that 30-50% of products use packaging made from eco-friendly materials Ensure that 30-50% of major suppliers have signed supplier contracts with green supply chain policies Replace 30-50% of lightning equipment at existing physical stores with energy-saving lights Reduce power consumption by 10-15%

Responsible Unit

- EMI Group Environmental Sustainability Team, ET New Media General Management Office, ET Pet Administration Department/Product Department

Specific Actions

- Implement and obtain certification for ISO 50001 Energy Management System and ISO14001 Environmental Management System, conduct ISO 14061-1 greenhouse gas inventories, and continue to enhance energy management performance and energy usage efficiency.
- Compile information on domestic and foreign trends related to environmental issues and energy and carbon reductions through news reports, websites of environmental groups, external consultants, the Environmental Protection Administration and local environmental protection bureaus, industrial information, and international reports. We also compile information on regulatory changes and continue to organize education and training, strengthen awareness of the latest climate risk management frameworks and processes, conduct discussions with consultants, and examine domestic and foreign case studies to formulate response guidelines.
- Identify equipment that may be impacted and actively explore domestic and foreign energy conservation projects for advance planning of equipment replacement schedules.
- Calculate dust volumes generated from loading and unloading operations, formulate operational guidelines so that operations adhere to allowable standards, suspend operations if dust volumes are expected to exceed standards, and work to achieve efficient and effective loading and unloading operations.
- Implement energy conservation measures in offices.
- Calculate carbon emissions from transportation taken to interviews or client visits, and formulate operational guidelines to implement tasks efficiently and effectively.
- Establish green supply chains and promote plastic reduction policies to reduce environmental impacts from packaging materials while expanding environmental sustainability concepts and implementations to daily operations of collaborating vendors.



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3-1-1 Climate Change Actions

We attach great importance to the major environmental, regulatory, and market changes caused by climate change, and actively adhere to the Task Force on Climate-Related Financial Disclosures (TCFD) to strengthen our response capabilities to climate change risks. We use three processes to identify the operational and financial impacts of climate change:



● TCFD 4 core aspects and 11 recommended disclosures

 Governance	<p>Describe the board's oversight of climate-related risks and opportunities</p>	<ul style="list-style-type: none"> The Corporate Governance and Sustainability Development Committee is our highest authority for management and monitoring of climate change issues, and is convened by an independent director. Working groups headed by top-level managers from all business and functional units have been established under the Committee to conduct routine management and performance tracking of operational and business tasks relating to climate change; the results are reported to the Board before the end of each year.
	<p>Describe management's role in assessing and managing climate-related risks and opportunities</p>	<ul style="list-style-type: none"> The risk management team is the unit responsible for implementing the TCFD Climate Risk Assessment framework; the team not only conducts comprehensive assessments of all potential climate change risks, but also formulates risk response measures. Implementation results and response measures are reported to the Board and senior management through regular Committee meetings, and discussions around climate change issues are disclosed to relevant stakeholders in our annual sustainability reports.
 Strategy	<p>Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term</p>	<ul style="list-style-type: none"> We consider potential climate change impacts on overall operations, predict risk probabilities and levels of impact, and formulate risk response measures and crisis-handling mechanisms.
	<p>Describe the impact of climate-related risks and opportunities on the organization's businesses, strategy, and financial planning</p>	<ul style="list-style-type: none"> We identified major climate change risks and opportunities in 2021 as shown in the "Climate Risk Categories and Responses" table.
	<p>Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios</p>	<ul style="list-style-type: none"> We began implementing energy management systems in September 2021 and formulated energy and carbon reduction measures, the Procedures for Waste Management, and the Procedures for Water Management. We continue to implement and optimize energy management policies; began conducting annual greenhouse gas inventories and third-party verifications in 2022, and continue to assess, test, and quantify our carbon reduction results.

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 Risk Management	Describe the organization's processes for identifying and assessing climate-related risks	<ul style="list-style-type: none"> We identified climate change risks based on our business characteristics and used materiality principles to assess potential impacts and disruptions from climate-related transition and physical risks.
	Describe the organization's processes for managing climate-related risks	<ul style="list-style-type: none"> We established climate risk management procedures based on TCFD guidelines and formulated the following management process: 1. List climate risks, 2. Rank risk materiality, 3. Compile and report results, 4. Formulate response strategies and disclosures.
	Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization's overall risk management	<ul style="list-style-type: none"> We adopt a 10-year horizon for identification, assessment, and management of climate risks; our processes include: "List climate risks, rank risk materiality, report to the Committee, formulate specific response measures or monitoring systems, and disclose results in annual sustainability reports."
 Metrics and Targets	Disclose the metrics used by the organization to assess climate-related risks and opportunities in line with its strategy and risk management process	<ul style="list-style-type: none"> We mainly track climate indicators relating to energy, carbon emissions, water resources, waste, and renewable energies. We currently compare all indicator achievements with figures from the previous year. Starting in 2022, we invited external experts to conduct annual verifications of the previous year's greenhouse gas emissions, making 2021 our base year for future evaluations.
	Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks	<ul style="list-style-type: none"> Starting in 2022, we regularly implemented ISO 14064 greenhouse gas inventories and third-party verification procedures.



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● Climate Risk Categories and Responses

Risk Categories	Risk Aspects	Risk Description	Potential Operational Impacts	Potential Financial Impacts	Responses	Investment Costs
<p>Transition Risks</p>	Technology	Low-carbon transformation costs	Increased operational costs	Low-carbon transformations prompt us to accelerate equipment replacements and enhance energy efficiency.	We adhere to government energy and carbon reduction policies by accelerating annual replacements of aged equipment. In order to achieve low-carbon transformation goals, we have increased our expenditures, but also enhanced our grain unloading efficiency and optimized service quality.	We expect to invest a total of NT\$ 1.5 billion in replacing aged equipment from 2020-2033.
	Policies and regulations	Increased emission costs from greenhouse gas regulations	Increased operational costs	Taiwan's Greenhouse Gas Reduction and Management Act requires companies to improve energy efficiency of electromechanical equipment and operational sites. Carbon taxes and carbon trading systems may also increase operational costs.	<ul style="list-style-type: none"> We successively implemented the ISO 50001 Energy Management System in our four silos starting in September 2021, established an energy management team, and trained dedicated personnel. We obtained two external verification certificates in February and September 2022, and plan to continue undergoing third-party verifications and tracking management performance each year. In April 2022, we implemented ISO 14064-1 greenhouse gas inventory guidance and verifications. In October 2022, we obtained a verification statement for our greenhouse gas emissions in 2021. We plan to undergo verifications each year to track our actual greenhouse gas emissions. 	In 2022, we invested NT\$ 52.2128 million in implementation of ISO energy management systems and adherence to government net zero emissions policies to improve the efficiency of aged equipment and enhance energy efficiency.
		Increased requirements and regulations related to sustainable development	Increased operational costs	Operational sites may need to expend additional costs on installing renewable energy devices and purchasing green certificates due to amendments in the Renewable Energy Development Act.	Install renewable energy devices or purchase green certificates in line with government regulations and standards.	Currently under discussion
	Market	Decreased client imports due to climate change impacts on market supply and demand	Reduced operational volumes	Reduced revenues and profits	Integrated existing resources to develop other businesses with innovative applications, such as by renting out vacant land to increase revenues. We also adhered to national food supply policies by helping to coordinate supply chains for national food reserves and establish safety stock mechanisms, maintaining domestic imports of bulk grains to stabilize demand.	<ul style="list-style-type: none"> Determine relative investments for different innovative business projects. Rent out vacant land: Utilize vacant land without additional construction or improvement costs.
<p>Physical Risks</p>	Long-term	Rising sea levels and tsunami risks	Operational interruptions	Extreme physical risks may damage equipment, accelerating asset depreciation and increasing equipment maintenance costs.	<ul style="list-style-type: none"> Distributed disaster loss risks through property insurance. Formulated "Tsunami Emergency Response Plan" for port silos to reduce personnel injury and asset damages. 	Invest at least NT\$ 10 million in property insurance each year.
	Immediate	Typhoons (hurricanes) and heavy rains	Operational interruptions	Extreme physical risks may damage equipment, accelerating asset depreciation and increasing equipment maintenance costs.	<ul style="list-style-type: none"> Distributed disaster loss risks through property insurance. Formulated "General Safety Measures and Emergency Responses for Silo Operations" to reduce personnel injury and asset damages. 	Invest at least NT\$ 10 million in property insurance each year.

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● Climate Opportunities

Aspect	Opportunities	Potential Operational Impacts	Potential Financial Impacts	Responses	Investment Costs
 Resource efficiency	Implement energy-saving, water-saving, and circular economy measures	<ul style="list-style-type: none"> Increased operating costs Mitigation of negative environmental impacts from corporate operations Enhanced corporate image 	Increased equipment replacement costs	<ul style="list-style-type: none"> Implement annual ISO 50001 energy management plans Implement voluntary water-saving projects each year 	Formulate budgets based on energy conservation plans for each year
 Energy sources	Assess installations of renewable energy equipment for regulatory compliance	Increased operating costs	Increased costs from installations of renewable energy equipment or purchases of green certificates	Assess feasibility of ocean energy	Currently under discussion
 Products and services	Work with industrial supply chains to promote carbon reduction initiatives as well as water and waste recycling and reuse to enhance our corporate image and reputation	<ul style="list-style-type: none"> Increased operational costs from collaborating suppliers are reflected in procurement costs and transaction prices Increased risks related to collaboration willingness of key suppliers (essential suppliers or those providing irreplaceable services) 	Increased procurement costs	Gradually implement supplier management: <ul style="list-style-type: none"> Formulate audit conditions and regulations according to basic supplier criteria, financial conditions, services, procurement amounts, and other aspects. Formulate supplier selection criteria and risk levels Ensure effective improvement of deficiencies and reduce risks by setting improvement measures for audit deficiencies and continuing to track progress 	Currently under discussion
 Market	Increased client demand for low-carbon/green services	Strengthened industrial supply chain low-carbon/green service demands and collaboration models that fulfill corporate social responsibilities and enhance corporate image	<ul style="list-style-type: none"> Increased operating costs Enhanced service values 	<ul style="list-style-type: none"> Promote various low-carbon management measures Reduce client manpower and paper usage, and use upgraded IoT and digitalized operational systems including RFID and truck identification systems to transmit real-time logistical information to our clients, reducing time-consuming and energy-consuming customs declaration, cargo tallying, and other administrative procedures. 	Formulate budgets for various projects and measures: As of year-end 2022, total expenditures for outbound RFID and truck identification systems at our Taichung and Kaohsiung operational sites amounted to NT\$ 4.63 million
 Resilience	Establish sustainable supply chains	<ul style="list-style-type: none"> Sustainable management of supply chains, and identify and respond to sustainability risks in supply chains Exert corporate influence through management of sustainable supply chains to establish a corporate image of sustainability in the industry 	<ul style="list-style-type: none"> Increased procurement costs for various construction projects and outsourced services Strengthened customer trust in EMI and enhanced service satisfaction 	<ul style="list-style-type: none"> Formulate supplier transformation plans and guide suppliers in achieving sustainable management Assess sustainability education and training for suppliers 	Formulate budgets for various plans and measures

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3-1-2 Environmental and Energy Management

● Environmental and Energy Management

We strive to reduce the environmental impacts of our operations while fulfilling our corporate social responsibilities. We have formulated an ESG management policy to achieve the following eight environmental commitments:



We actively implement green management measures in our silos and business offices to build work environments that are environmentally friendly, energy-saving, and sustainable. Our environmental management achievements in our silos and business offices for 2022 were as follows:

Aspect	Action Item	Description
 Silo Facilities	Enhanced energy usage efficiency	<ul style="list-style-type: none"> Installed lighting equipment, inverter air conditioners, high-performance IE3 motors, and high-performance transformers and circuits Implemented demand bidding and power factor improvement measures to reduce contract capacities. Continued to implement the ISO 150001 Energy Management System to enhance energy efficiency.
	Dust dispersion management	<ul style="list-style-type: none"> Regularly cleaned grain unloaders, silo dust collectors, filter bags, the bottoms of bucket elevators, and temporary storage tanks. Procured particle mass counters to support monitoring of ambient dust concentrations in operations areas. Established dust collection systems for grain unloaders and installed new dust collector air storage tanks on mechanical silos to prevent dust dispersion.



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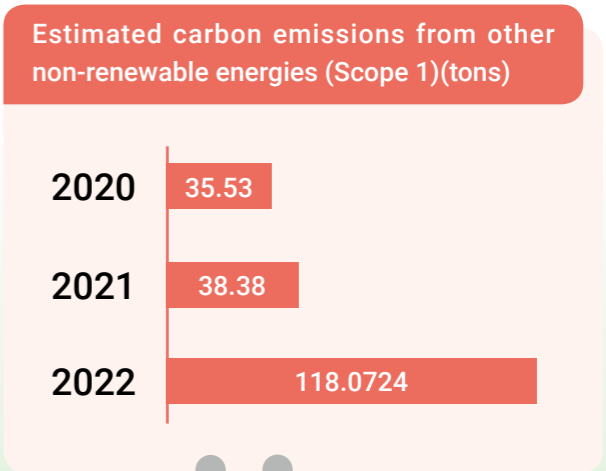
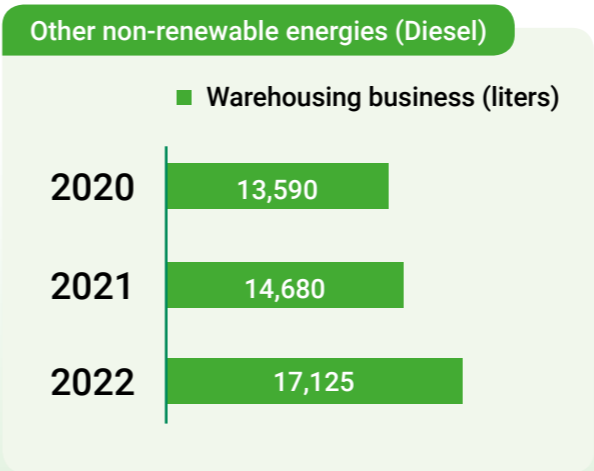
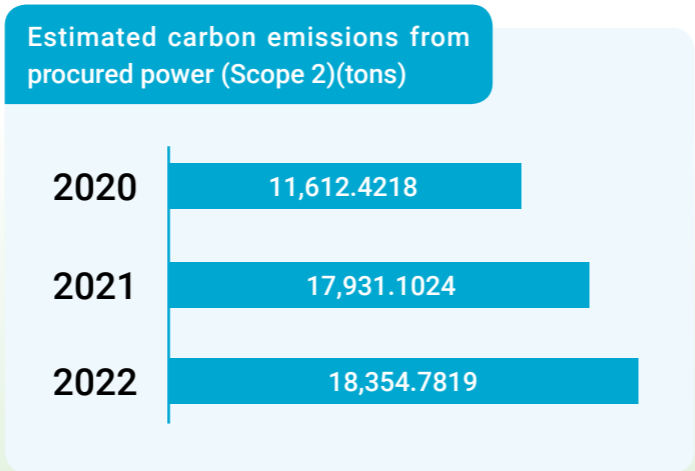
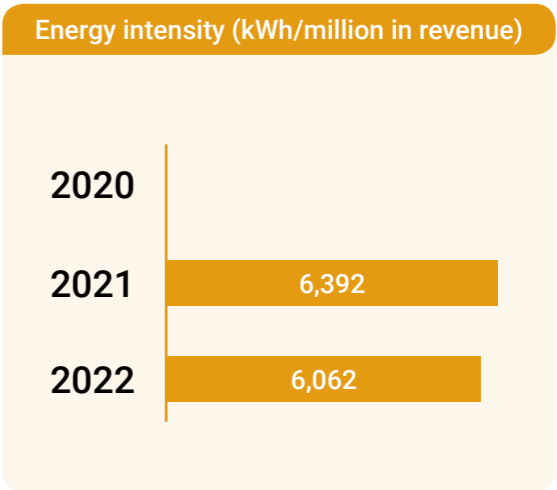
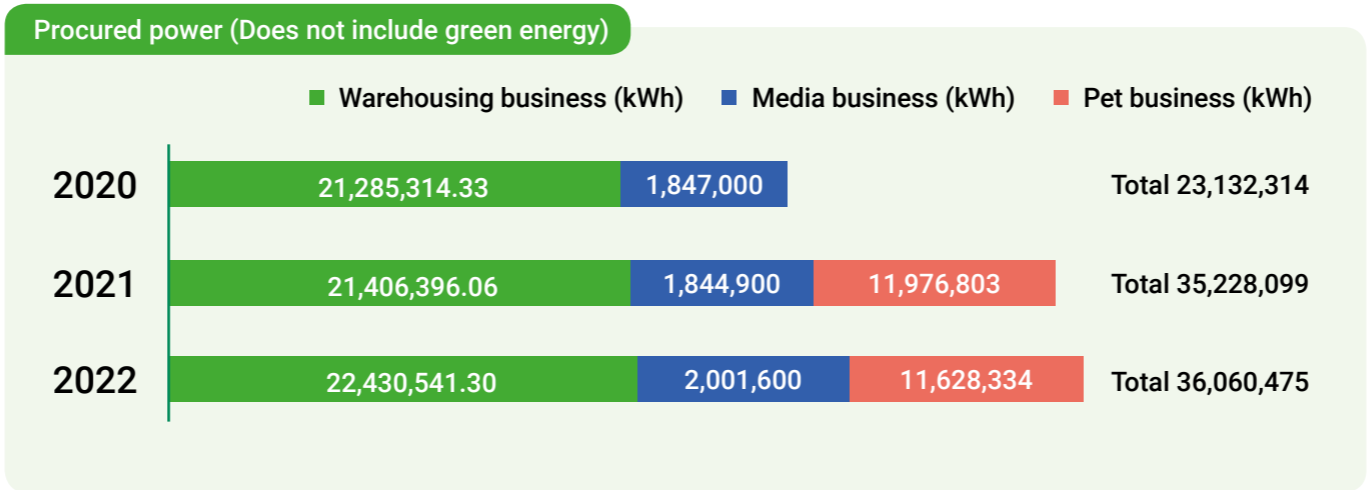
Aspect	Action Item	Description
 Silo Facilities	Optimize outbound processes	<ul style="list-style-type: none"> Reduced truck waiting times and exhaust emissions.
	Reduced water usage	<ul style="list-style-type: none"> Implemented water conservation measures in accordance with the "Regulations for Management of Water Resources" ; total water consumption for 2022 was reduced by 607 cubic meters (3.5%) compared with 2021.
	Reduced energy usage of air-conditioners	<ul style="list-style-type: none"> During the summer, office air-conditioner temperatures were maintained at 26 degrees; during the winter, windows were opened to introduce air from the outside, thereby reducing use of air-conditioners and increasing power savings. Set air-conditioner chillers to shut down during off-peak periods before 07:00 and after 18:00 to conserve energy.
 Office Areas	Energy conservation	<ul style="list-style-type: none"> Installed new LED lights, water-saving faucets, and grade one energy efficiency equipment, and shut down air-conditioner chillers during off-peak hours.
	Reduced waste and paper volumes	<ul style="list-style-type: none"> Our offices completely stopped providing paper cups and bottled water. We also introduced online signature systems and applied for electronic bills from Northern Region Water Resources Office/Chunghwa Telecom. On December 16, 2022, we introduced and encouraged our colleagues to use the iTrash automatic recycling machine in exchange for cash rewards (NT\$ 1 for every 10 plastic bottles and NT\$ 1 for every 8 metal/aluminum cans; rewards are stored in EasyCards). Employees who successfully recycled 10 items received a NT\$ 100 convenience store gift card to help them build a habit of recycling. From December 16 to December 31, 2022, the machine was used over a total of 94 person-times to recycle 142 bottles and provided NT\$ 14 in rewards.
	Dissemination of environmental policies	<ul style="list-style-type: none"> Implemented Walk to Reduce Carbon Day on the 11th of every month, encouraging our employees to walk and reduce carbon emissions Implemented Meat Free Day on the 22nd of each month and assisted our colleagues in ordering vegetarian meal boxes, providing subsidies of NT\$ 60 per person
	Reduced energy usage of air-conditioners	<ul style="list-style-type: none"> Regularly cleaned air-conditioners and blower filters to maintain operational efficiency of air-conditioners. We gradually installed split inverter air-conditioners in our offices to replace aged air-conditioner chillers.



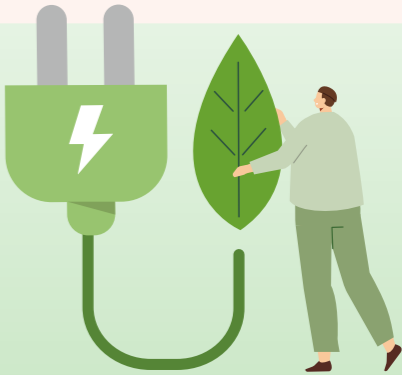
EMI strives to implement energy-saving measures and manage environmental resources to promote environmental sustainability. In 2022, we strengthened our energy and resource management actions, in particular reduction measures for scope 2 greenhouse gas emissions, by implementing electricity demand bidding measures, participating in new time-variable electricity pricing programs, replacing capacitors, reducing contract capacities, and replacing and improving grain unloader structures and equipment, investing a total of NT\$ 52.21 million and reducing energy intensity (kWh/million in revenue) by 5.2% compared with the previous year.

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Energy consumption volumes for EMI businesses over the past three years:



Note1: We did not procure any green or renewable energies from 2020 to 2022.
 Note2: Electricity emission factors were calculated using the electricity coefficients released by the Bureau of Energy; coefficients for 2020 and 2021 were set at 0.502 and 0.509, respectively (kgCO₂e/kWh).
 Note3: ET Pet was unable to provide complete data for 2020 due to a large number of physical stores, and therefore power consumption and energy intensity data have only been shown for 2021-2022.
 Note4: Carbon emissions data for 2021 and 2022 were based on greenhouse gas inventory data for our warehousing business, and were calculated using the electricity coefficients released by the Bureau of Energy for our media and pet businesses.



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Our warehousing business conveys the importance of environmental issues to colleagues through various dissemination, training, and physical courses to assist them in implementing these concepts in their daily lives.

Business	Course Theme	Trainee/Participant Type	Total Trainees/Participants	Total Training/Participation Hours
Warehousing Business	Warehousing business training for new hires over the past three years (2019-2021)	New hires over the past three years	33	198
	2022 EMI warehousing business contractor/supplier occupational safety, social, and environmental protection seminar	Warehousing business employees/contractors/suppliers	65	130
	ISO14001+45001 implementation counseling and initiation meeting	Colleagues from Taichung Office of warehousing business	25	287.5

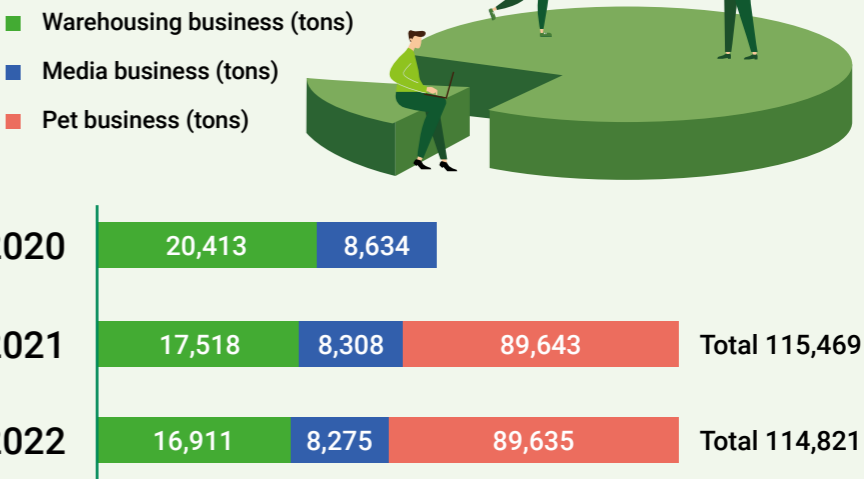
Looking forward, EMI will continue to implement environmental and energy management to achieve our environmental commitments and responsibilities. In terms of environmental management, our warehousing and media businesses aim to complete implementation of ISO 14001 and ISO 45001 in July 2023 and obtain third-party verification reports. Our pet business is in the process of developing new non-toxic shopping bags made of HDPE #2 materials. In terms of energy management, we will continue to reference ISO50001 when implementing various management procedures.

● Management of Water Resources and Waste Materials

Due to climate change, unprecedented water shortages and heavy rains are occurring more and more frequently. We attach great importance to management of water resources and have adopted a number of water-saving measures to ensure effective utilization of water resources.

Business	Water Resource Management Actions	Implementation Results
Warehousing business	<ul style="list-style-type: none"> Regularly checked, maintained, and adjusted water pipes, and recorded monthly water consumption to prevent leaks and identify abnormalities in a timely manner. Made visual slogans, stickers, and posters to disseminate water conservation concepts to colleagues. Used water-saving equipment in offices and shut down automated factory sprinkler systems to prevent unnecessary waste. 	Water consumption for 2022 was reduced by 648 tons (0.56%) compared with the previous year
Media business/ Pet business	Regularly inspected damages and leaks in office pipelines and installed water-saving devices on faucets.	

Water withdrawal amounts for EMI businesses over the past three years:



Note: ET Pet was unable to provide complete data for 2020 due to a large number of physical stores, and therefore water withdrawal data has only been shown for 2021-2022.

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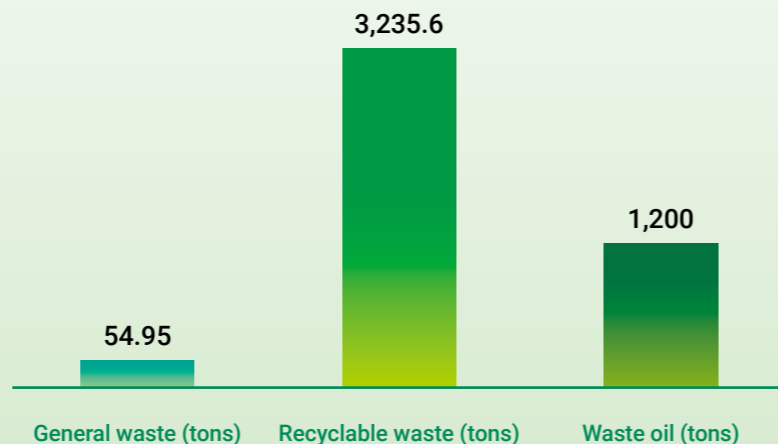
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The EMI Group strives to implement waste management, and waste generated by all businesses adhere to internal "Procedures for Waste Management."

Business	Waste Management Actions	Implementation Results
Warehousing business	<ul style="list-style-type: none"> Dedicated personnel recorded daily waste volumes for review and analysis. Recyclable items were separated into four major categories (metal, plastic, paper, and glass) and placed in silo resource recycling areas. Cleaning companies collected recyclable items twice every week. Promoted and strictly implemented waste classification procedures to achieve our goal of reducing general waste. 	<ul style="list-style-type: none"> General waste: Our goal was to reduce generated waste (recyclable and non-recyclable) volumes by 1% compared with the previous year. Industrial waste: Includes scrap metal and waste oil; we set an annual target of 100% recycling and reuse, and achieved this target in 2022.
Media business	Stopped providing bottled water and paper cups, reduced use of disposable tableware, and reused waste paper.	The number of waste cardboard boxes and metal/aluminum cans generated in 2022 was reduced by 0.15 tons compared with 2021.

Warehousing/media business industrial waste volumes in 2022:



Note: Recyclable waste includes waste paper, plastic bottles, batteries, metal/aluminum cans, and grain remains.

As we move into 2023, all businesses under the EMI Group have established additional conservation and reduction plans for water resources and waste management, through continued management and maintenance of monthly water consumption volumes, strengthened employee dissemination of water conservation concepts, and regular replacement of existing products with water-savings products. In terms of waste management, our warehousing business continues to implement waste classification and management while collaborating with different vendors to implement disposal procedures for different types of waste. Our media business continues to use the iTrash automatic recycling machine and recycle waste batteries. Our pet business promotes the ET Pet application, cloud invoice carriers, and reduced paper usage.

