

Microsoft Unified

Your journey—with the full power of Microsoft beside you.

You know your business. We know our technology.

That's why we partner with you at every point in your journey with **direct access**, **unmatched expertise**, and **proactive strategies** to accelerate your success with Microsoft. We support you with a comprehensive approach that strengthens the resiliency of your environment and incorporates AI to drive transformative innovation.

With Unified, we make our technology work towards your outcomes...



Empower Cloud Success

Connect directly with Microsoft architects to unleash the full potential of your technology investment — at every step of your journey.



Strengthen Security and Resiliency

Increase the security and continuity of your environment while minimizing downtime through prescriptive technical engagements.



Drive AI Innovation

Maximize your advantage by co-creating transformative solutions with Microsoft to unleash the power of AI and emerging technologies.

...to drive real impact for your organization



94% Positive ratings¹



67% Reduction in critical downtime events¹



43% Reported having a reduced risk of a security breach¹

253%

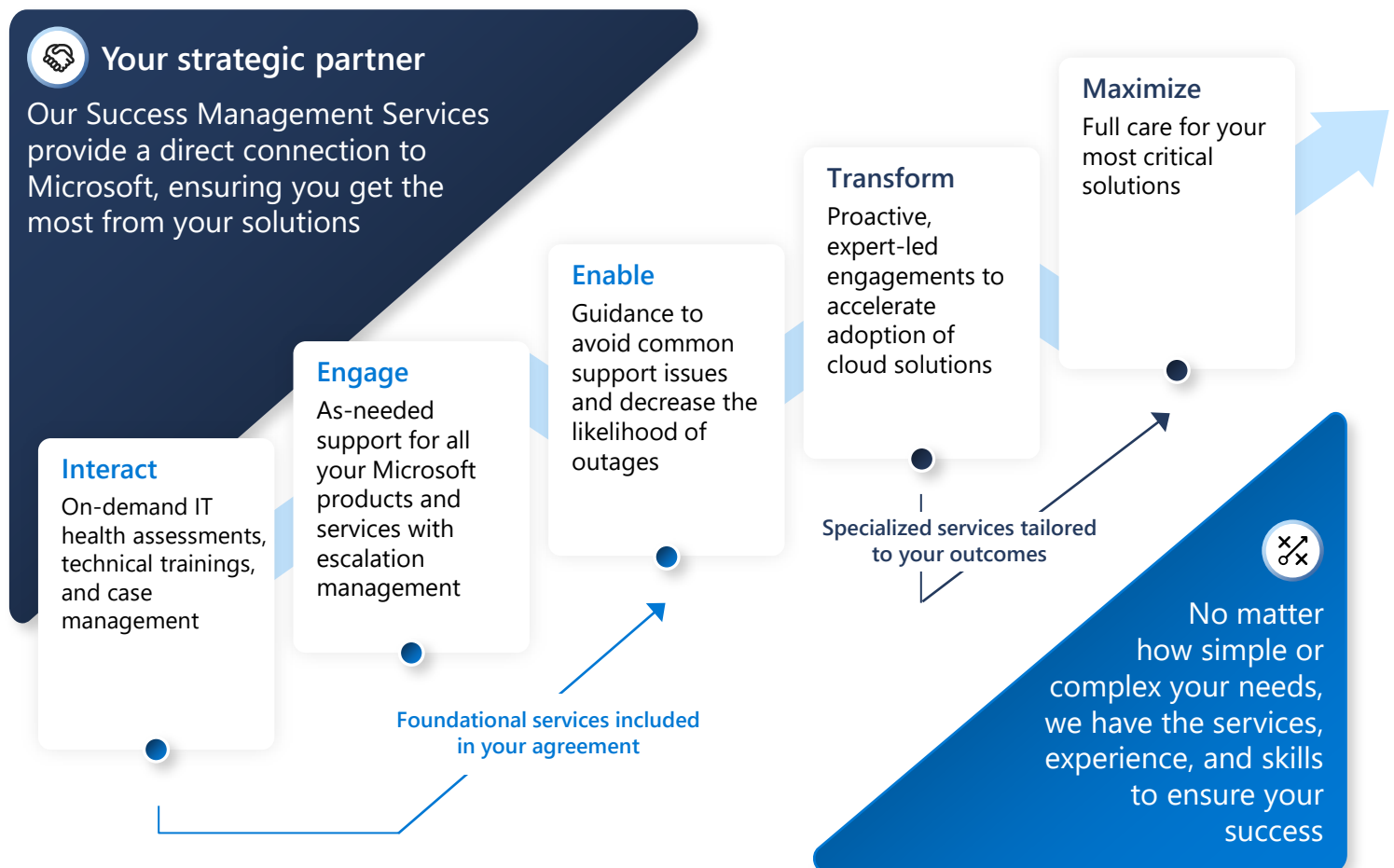
ROI

over three years¹

¹The Total Economic Impact™ of Microsoft Unified Support, June 2022: A commissioned study conducted by Forrester Consulting

A connected, flexible experience

There are two components with Unified—**foundational services** that cover your most common needs and **specialized services** you can get through tailoring your agreement. By combining both, you'll have a Microsoft experience that enables you to fully realize the potential of your technology investments.



“

By harnessing Microsoft Unified for Azure, we have achieved more with less. We have lowered our operating costs, optimized our business performance, and delivered cutting-edge products to exceed our customers' expectations.”

— V K Gupta, CTO and Business Head
DishTV

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[Learn more about Unified](#)