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# Enabled by technology



**Overall an agile,  
lean, robust,  
scalable and  
proprietary  
tech stack**



# Why is our tech stack important?

## Our tech stack allows:



Our websites to exist and grow - scalable



Our people to easily move around brands and roles - efficient and flexible



Our business to further diversify sites revenue streams - scalable



Our organisation to operate efficiently - robust

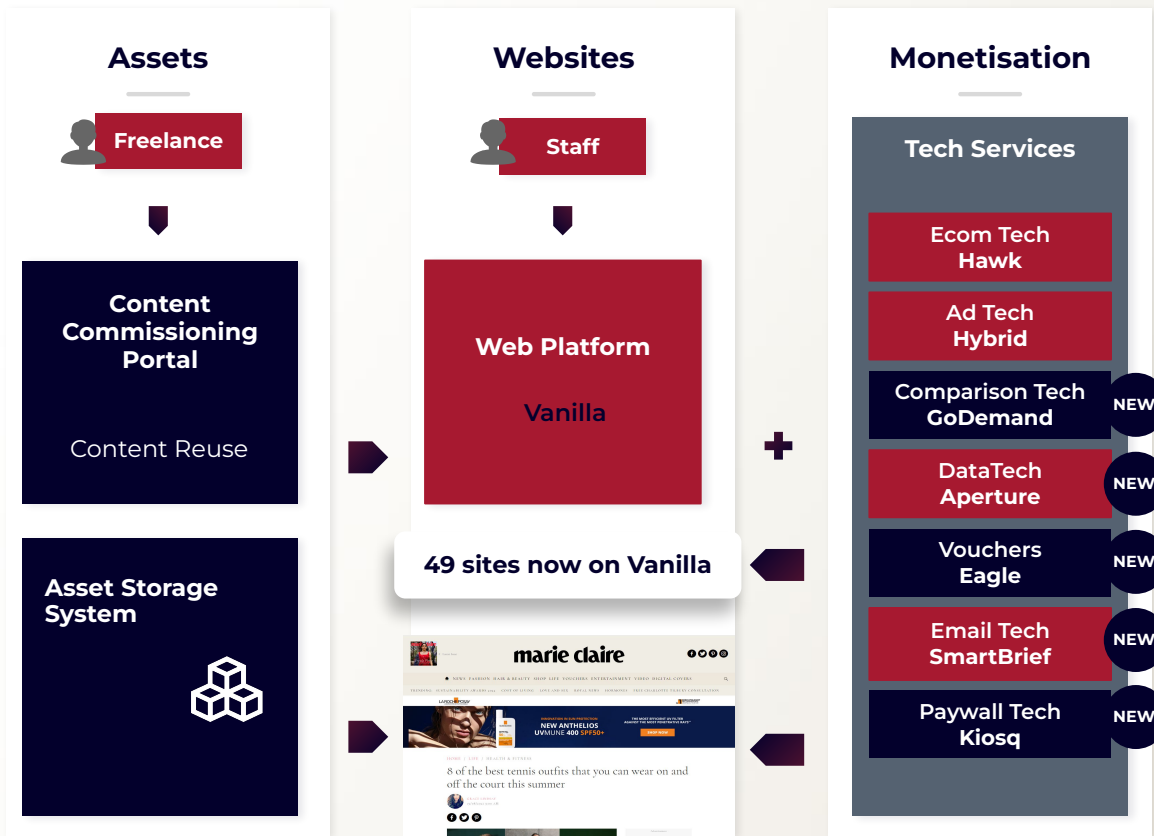


**Overall an agile, lean, robust and scalable tech stack**

Our tech stack is a strategic enabler and gives us competitive advantage

## Our tech stack

Fortunate to have an end to end capability which makes it unique in our media industry



**Vanilla** is our single modular web platform, it has a single content management system

**Hawk** is our eCommerce service that enables the monetisation of our content through product affiliates

**Hybrid** is our advertising system and is a server side open auction marketplace dealing with yield management

**GoDemand** is our eCommerce service that enables the monetisation of our content through service affiliates

**Aperture** our customer audience data platform

**Eagle** is our voucher technology that sits on our owned and operated websites

**SmartBrief** our email curation and delivery platform for email products. Offering hyper audience cohort targeting and advertising capabilities

**Kiosq** our new proprietary reusable paywall service for monetising gated editorial content

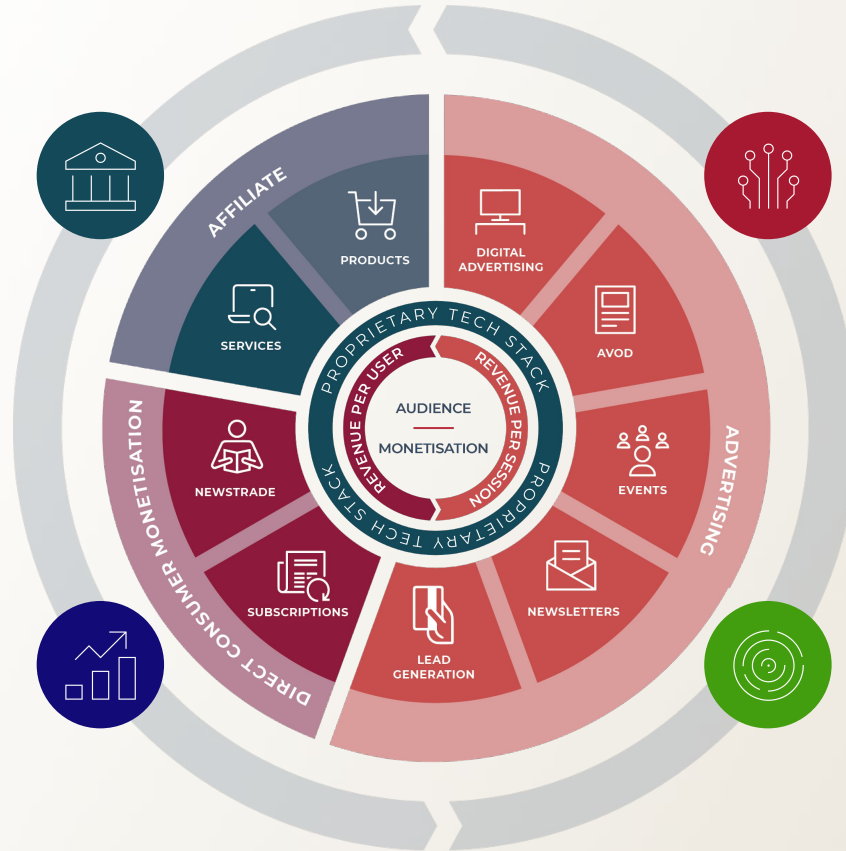
## Tech stack strategy aligned with the business

### Protect

Invest in the health of the platform to maximise resilience, availability, scalability, maintainability and cost effectiveness

### Optimise

Data validated product development approach driving continual improvements to revenue per session (RPS) and per user (RPU)



### Platform Effect

Realisation of platform benefits through deployments of platform agnostic capabilities - Hawk as a service and Hybrid as a Service and migrations to Vanilla

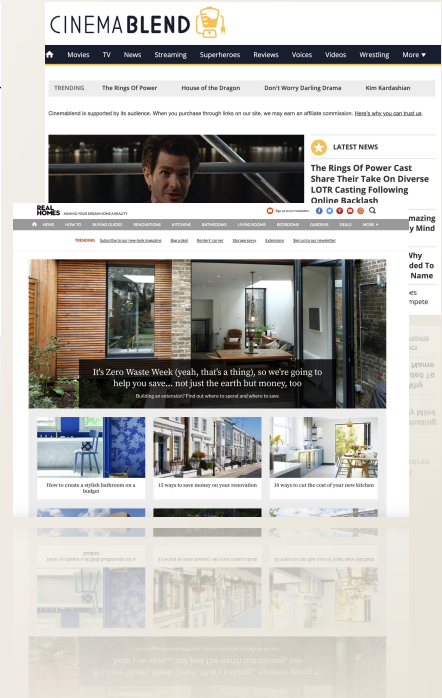
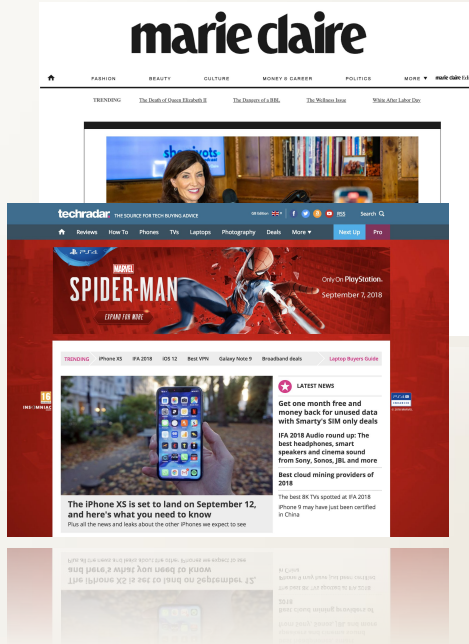
### New Capabilities

Development of new tech products and assets or integration of acquired tech assets into our tech stack which are then leveraged through the platform effect

# Vanilla Web Platform Overview

Proven web platform supporting growth of 49 core brands. A highly optimised cohesive publishing modular platform offering excellent user experiences, SEO performance and stable vehicle for Future's, Hawk (affiliate) and Hybrid (advertising) services.

- **Highly resilient**
  - The platform has been extensively refined and enhanced over the last seven years
- **Highly SEO effective**
  - Driving low acquisition cost
- **Modular design allowing reuse and speed to market**
  - Utilising a modular “service oriented architecture” allows teams to focus on a clearly defined area and iteratively improve rapidly
- **Rich in audience monetisation and engagement functionalities**
  - Vanilla is comprised of multiple proprietary components each delivering a specific benefit. From delivering live blogging down to a catalogue of templates and paywall service offering



A site running on Vanilla can maintain all the benefits of the “platform effect” and yet retain a unique and strong brand identity. For example the premium lifestyle brands of Marie Claire and Ideal Home

Vanilla's growth since 2020...

	2020	2022	Change %
Domains on Vanilla	25	49	+96%
Published articles	~1.7m	~2.5m	+47%

# Vanilla Web Platform

## Acquisition positives

### Acquisitions bring more than just audience...

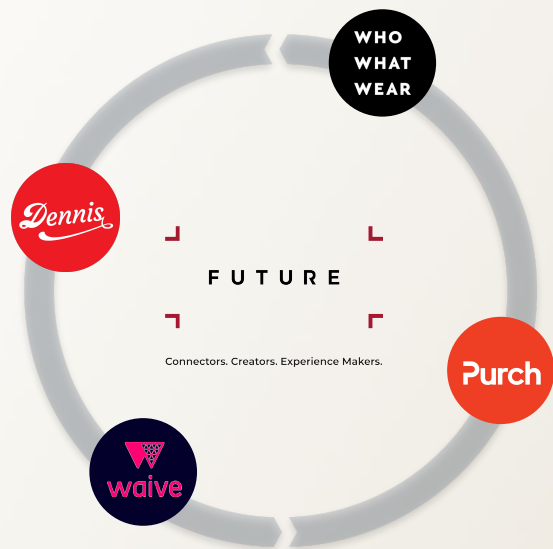
Each synergy brings hard won knowledge and proven innovation which can be selectively applied to existing brands or holistically. This integration process can enable a positive feedback loop of growth...

#### Tuned processes

Data led editorial workflow processes and techniques which increase the speed of content creation offering efficiencies across the platform and can be augmented by our own machine learning derived data (Waive)

#### Advanced specialisms

Specialisms in specific content areas have driven SEO niche strategies which can be integrated appropriate brands



#### New revenue channels

Innovative approaches to previously untapped audience and revenue channels, challenging internal assumptions and expanding opportunities across multiple brands

#### Back-office innovation

Integration of highly effective back office UI (user interface) components which are the product of extended testing which we can adapt and bring into our systems

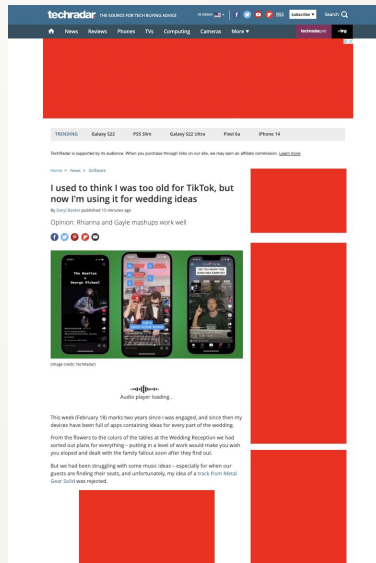
#### Talent and experience

Absorption of engineering and development knowledge as well as delivery processes. Skilled publishing focused team members who bring fresh approaches to existing challenges

# Vanilla Web Platform Innovation

As the platform scales the scope for applying new techniques and approaches grows and the opportunities increase justifying the engineering investment. Images shown is a sample of the initiatives in progress...


Data is at the heart of what we do...



## VANILLA DECISION ENGINE


Utilise the wealth of data we hold to predict the best use of page slots to enhance conversion based on the users past behaviour, location and the properties of the page

**ALTRO SU TECNOLOGIA**




**Per Mark Zuckerberg il futuro della VR è tutto nel chip (e si allea con Qualcomm) >**

**ULTIME**



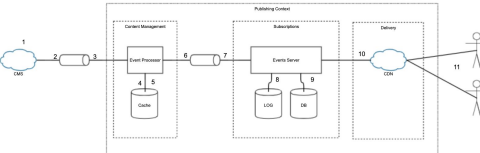
**Nvidia RTX 4080 avvistata su Twitter, arriverà presto? >**



**Netflix, la pubblicità arriverà prima per battere Disney >**

**CONTENT RECOMMENDATIONS**

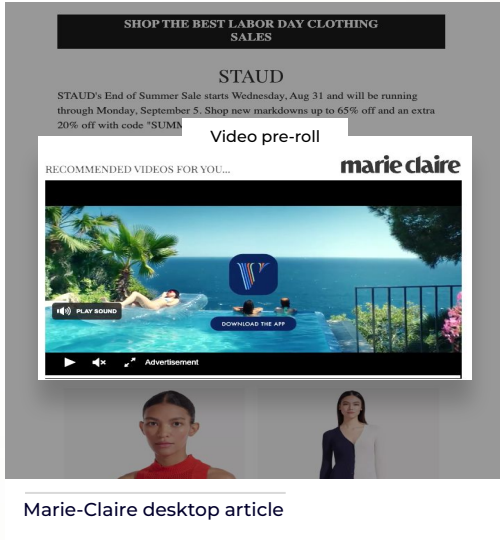
Predict the next area of interest ahead of the masses and push the same knowledge to users via our machine learning driven data services.



**ENHANCED LIVE BLOGGING**

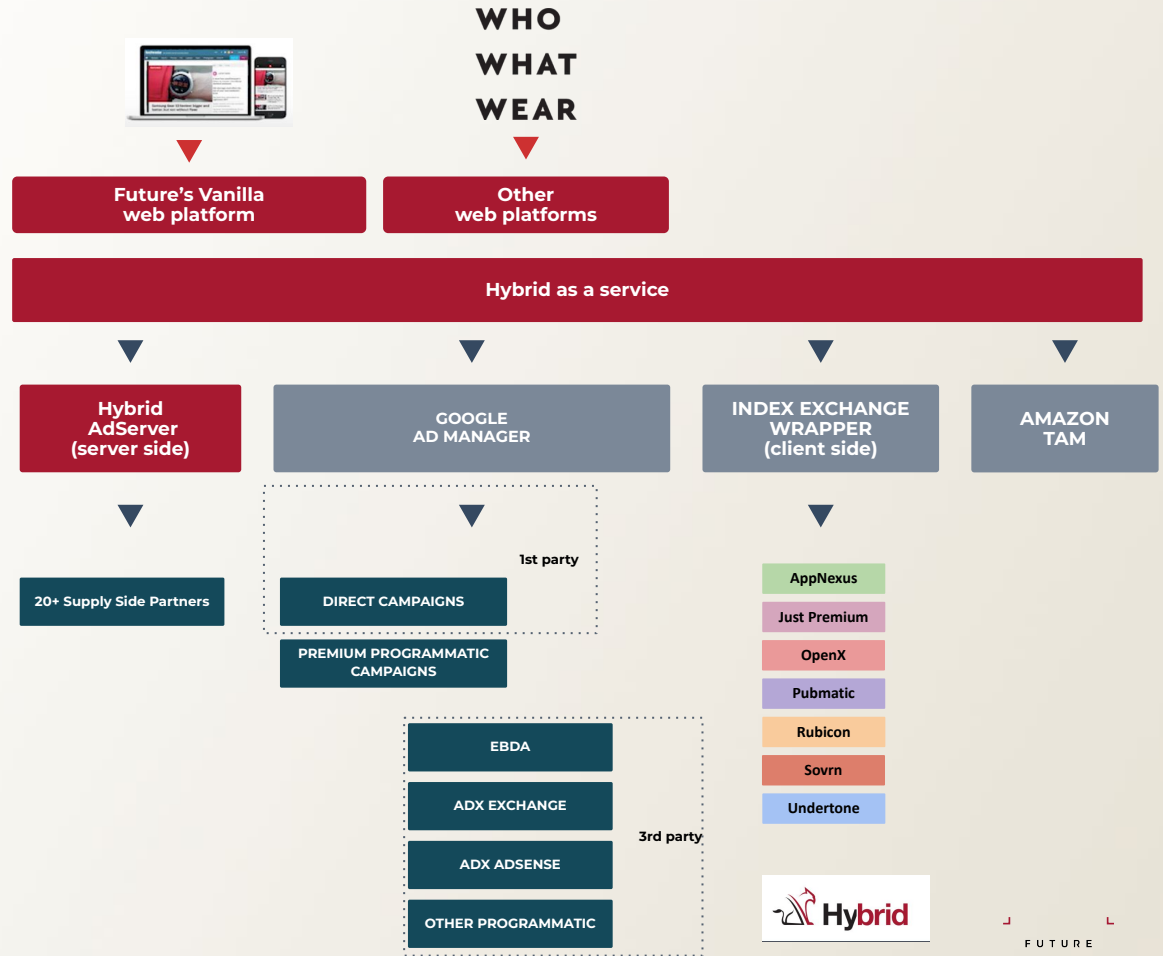
Google prioritises live blogs for many search terms and advancing this functionality helps brands across the platform during key events like Black Friday





## Adtech Hybrid

Hybrid is a robust advertising monetisation stack built out from the best third-party and proprietary ad technologies. It provides optimal, large scale, high-availability, display and video ad delivery services that power Future digital brands and partnering publishers



**Hybrid** consistently delivers upside as we continue to protect, optimise and add new capabilities to it

### Continuous improvement drives cost-effectiveness

Over last 3 years, the Hybrid technology stack has been massively improved: performance optimisation, increased robustness, reduced technical debt and optimised our cloud based infrastructure in order to deliver maximized advertising revenue with cost-effective and scalable infrastructure and operation processes.

### Scalability

This lean solution allowed to deploy Hybrid across all legacy digital brands and all new acquisitions with optimal time to market while generating gains in yield and overall revenue from display and video inventories on every single brand.

### Combined with Vanilla, the complete stack has consistently delivered major increases in revenue across verticals\*:

Entertainment  
*cinemablend.com*

**+43%**

In Revenue Per '000 User session  
180 days post migration

Women's Lifestyle  
*marieclaire.com*

**+103%**

In Revenue Per '000 User session  
140 days post migration

Homes  
*idealhome.co.uk*

**+23%**

In Revenue Per '000 User session  
60 days post migration

# Hybrid Competitive advantage

## Why Hybrid?

### RUNS ANYWHERE

Plug & play “as-a-Service” architecture on any web platform and optimise audience monetisation

### YIELD OPTIMISATION THROUGH AD SLOT COMPETITION

One tech to manage the adstack (1st party, PMP, PG, 3rd party)

Demand sources are fully diversified from first-party clients, premium programmatic and private marketplaces to the open market, maximizing inventory value and enabling upsell

### EFFICIENT ONE PIPELINE

It integrates a wide range of programmatic Supply Side Platforms direct integration on client and server side, maximizing competition for our inventory across all verticals

### SPEED TO MARKET

A typical site deployment is executed within weeks which allows to deliver incremental revenue well ahead of full site migration

### FUTUREPROOF

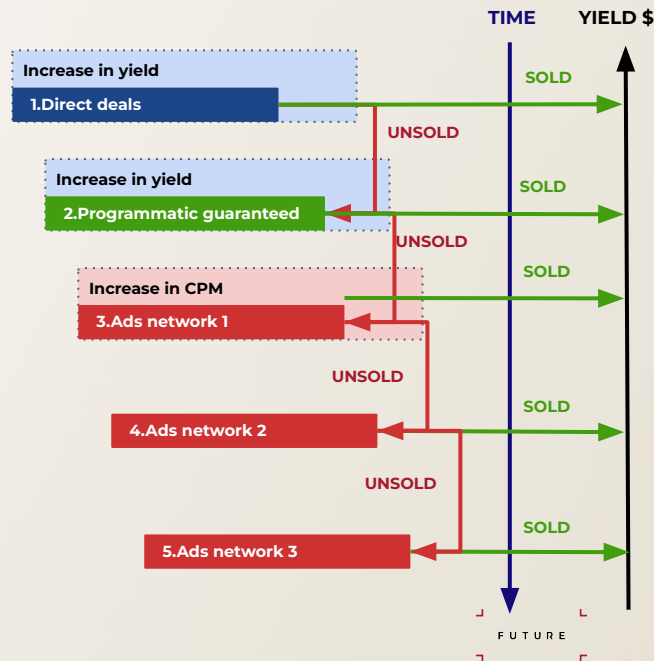
Hybrid has a modular architecture, enabling continuous improvement of the platform by plugging new components and services

### FLEXIBLE

It allows a high degree of customisation in terms of configuration (display, video, etc) allowing brand identity

### YIELD OPTIMISATION THROUGH AD SLOT COMPETITION

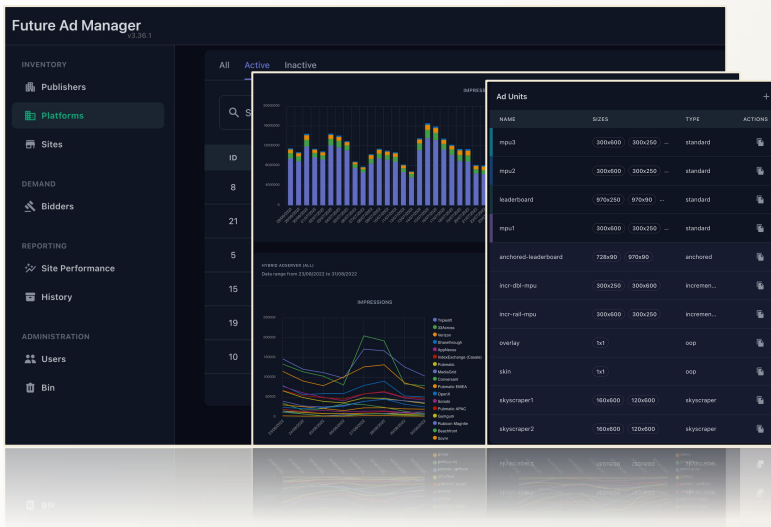
- **Increase in yield** for direct deals and programmatic guaranteed
- **Increase in CPM** for open auction as a consequence of market pressure



## Developing a console to Hybrid

Automation of parts ad ops manual task in setup and optimisation of advertising on web pages to drive:

- Effectively providing operational scale
- Rapidly validating ROI targets
- Cost efficient: Permitting non technical/admin staff to administer

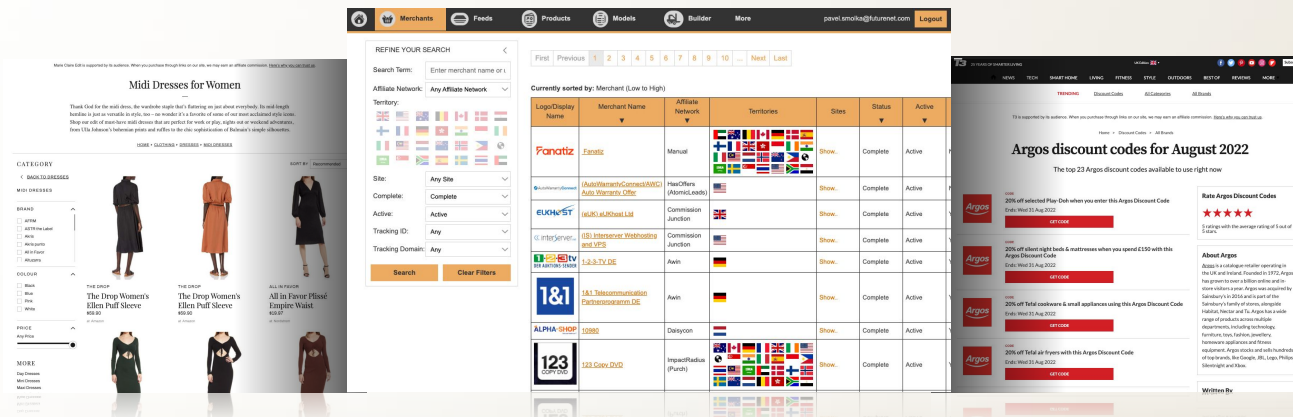


## Launching Hybrid's ad scout

Scout for display advertising revenue opportunity across all Future sites using data to leave no stone unturned



# Dynamic robust technology to deliver best, cheapest product offer recommendation.



**4,300+**

Active affiliate merchants

Up to **3,500**

API or asset requests per second

**27**

Territories covered

**~2,800**

Product updates per second

**Entertainment**  
cinemablend.com

**+228%**

In revenue per '000 User session  
180 days post migration

**Women's Lifestyle**  
marieclaire.com

**+53%**

In revenue per '000 User session  
140 days post migration

**Homes**

idealhome.co.uk

**+65%**

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## Hawk Competitive Advantage

### Why Hawk?

#### ROBUST MATCHING ALGORITHM

Which finds the best deals for specific models (such as Dell XPS 13) as well as categories (Dresses, ...)

#### MERCHANT PREFERENCE SCORE SYSTEM

which determines the best deals to show in order to maximise yield without compromising the user experience

#### SCALABLE AND ROBUST

Centralised database of ~500,000,000 products, which allows selecting and showing the best deals without fetching ad-hoc data from affiliate networks

#### PROVEN TAILORED USER EXPERIENCE

Smart labeling system, so that users can narrow down their search based on specific criteria (screen size for TVs, brand for fashion products, ...)

Working across retail products, subscriptions, multimedia (shows, movies) and discount offers/vouchers across **80 affiliate networks** and direct affiliate relationships

Range of **35 different affiliate widgets** (further customisable with AB-testable widget features)

#### GEO-TARGETED, TAILORED SET OF DEALS IN LOCAL CURRENCY

Ability to enter different markets

The screenshot displays a product listing for 'Doctor Babor Refine RX AHA Peel Pads' with prices from \$79 to \$59.25. Below it is a 'Today's Best Laptop Deals' section featuring Dell, HP, and Lenovo laptops with prices in RM and SGD. At the bottom, a table lists affiliate networks sorted by Model Preference Score (MPS).

	Merchant	MPS	Mobile/Desktop	Status
1	Groupon	75	default	Active
2	Overstock.com	115	default	Active
3	Sears	75	default	Active
4	Target	0	default	Active
5	GameSeek	0	default	Active
6	ToysRUs	0	default	Active

# Hawk Innovation

Merchant: Lenovo USA

Details Feeds Sites Territories MPS Category Mapping

Below are the merchant preference scores which are set for specific models. If no model-specific MPS is set, the catch-all will be used. If catch-all MPS is not set, default MPS=0 is used. You can disable a merchant for a model by setting the score to 0. The MPS is only active in the time period from start-time to end-time.

Currently sorted by: Preference Score (High to Low)

Model	MPS	Model/Default	Status	Start Time	End Time	Notes	Commission	Pageviews	CTR
Everything	100	default	Active	2021-01-20 12:00:00 GMT+0100					
Laptops	200	default	Active	2022-03-31 08:16:41 GMT+0200		8% + \$5,000 for Q3 (Jul-Sep)			
Accessories	0	default	Inactive	2021-07-08 08:00:00 GMT+0200	2021-09-08 08:00:00 GMT+0200				
Gaming	0	default	Active	2021-06-08 12:00:00 GMT+0200					
Laptops (Standard, Dual Channel)	150	default	Active	2021-01-22 10:00:00 GMT+0100					

## ADVANCED MERCHANT PREFERENCE SCORE SYSTEM

Merchant Preference Scoring, per category or even individual models. Based on the commission rates and conversion rate of individual retailers, Hawk ranks the products in widget so the best ones show. This also allows Future to run bespoke campaigns to promote a retailer for a certain vertical

### 4. Microsoft Surface Laptop 4 ★★★★★

The best Windows laptop

**SPECIFICATIONS**

- Processor** AMD Ryzen 5, AMD Ryzen 7, Intel Core i5, Intel Core i7
- RAM** 8GB RAM - 32GB RAM
- Storage Size** 32GB - 1TB
- Screen Size** 13.5-inch - 15-inch
- Colour** Black, Blue, Gold, Grey, Orange, Silver
- Storage Type** SSD
- Graphics Card** AMD Radeon, Intel Iris Xe

**TODAY'S BEST DEALS** [View at Microsoft US](#)  
[View at Amazon](#)

## EDITORIAL EFFICIENCY THROUGH SMART DYNAMIC SPECS/LABELS

Hawk combines the knowledge of millions of products and the editorial input to provide dynamic specifications information for most models

Home > Coupons > All Brands

Nolah Mattress

Exclusive Save \$750 off the Nolah Evolution 15" Mattress at Nolah Sleep with this Promo Code

Tap or Click the code to copy it or use the copy button

TGNOLAH COPY

Go to Nolah Mattress site

Up to \$700 off All Mattresses plus Two Free Pillows worth \$198 at Nolah Mattress

Ends: Mon 12 Sept 2022

DISCOUNTS AND VOUCHERS

In 2022, we enriched Hawk with discount and voucher data, which we are rolling out across Vanilla sites



# Emailtech - SmartBrief

End-to-end platform for email newsletter publishing and monetising

**1.8bn**

Emails sent in last 12 months

**337**

Newsletters in total

**8m**

Subscribers and growing...

**50**

Newsletters launched in last 12 months

**+48%**

B2C 3rd party ad network commercial revenue across all platforms from FY 21 to FY 22 (for emails)

**4.5x**

Number of B2C publication on SmartBrief grow from 8 in FY 21 to 36 in FY22



# SmartBrief Competitive advantage

## RESILIENT & SCALABLE

Unlike third-party email service providers - ESPs, the platform can scale to meet the needs of the business due to agile dev and without significant investment costs.

System availability is reliably 99.95%; trusted pool of delivery IPs; proven template designs which can accommodate multiple first-party and third-party ad products

## SPEED TO MARKET + CURATION AT THE CORE

Unique email newsletter publishing and monetisation platform. Content curation is built into the CMS allowing editors to seamlessly surface content from thousands of external sources or across multiple Future sites, greatly reducing the timing of newsletter creation.

## BUILT FOR B2B, SCALED TO B2C

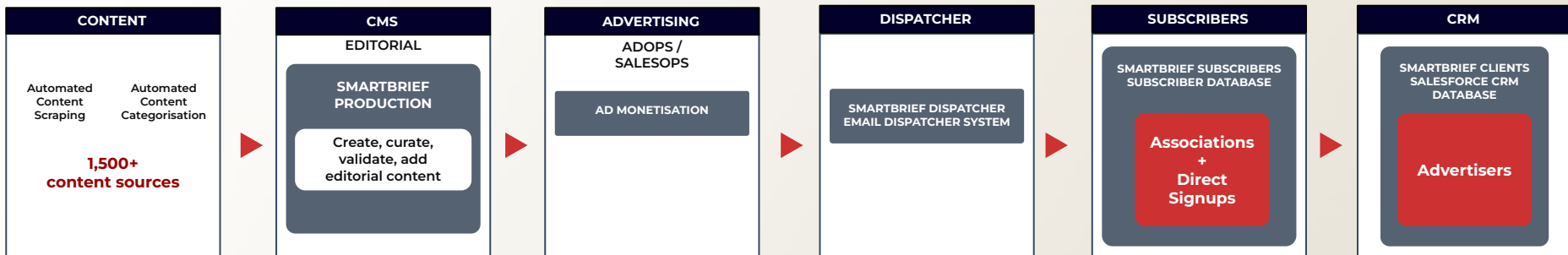
Originally designed for B2B publishing, we've scaled the platform across our consumer portfolio allowing for direct communication with and monetisation of our B2C audience and growing our first-party data pool for leverage elsewhere in the business.

## FLEXIBLE ADVERTISING CAPABILITY

"Pace" ad serving across a set timeframe for yield optimization. This ensures a better user experience and optimum advertiser performance. Delivers both endemic and demographic ad targeting for both sponsored and dedicated send/solus email newsletters

## DATA ACCURACY

Industry-leading click filtering and bot identification to ensure the most accurate engagement data is available to the business and our advertisers



# Comparison Pre vs Post Migration onto SmartBrief

## 100%

Re-platforming doubled the marketable audience for Kiplinger dedicated sends by introducing vertical newsletter sponsorship opportunities which did not exist on the previous platform

## ↑2.5x

Increase in ad CTR (click through rate) as a result

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### The Best States To Retire In 2022

A comfortable retirement is a lifelong goal common to people of almost any age, in any profession, and from every state.

But that isn't to say retirement has equal value across state lines. Taxes, cost of living, and even climate give certain states an upper hand when it comes to retirement; the same income and investments can have much different values in different parts of the country. Today, we're ranking the top states that can be ideal for retirement.

Before making any plans, we recommend speaking with a financial advisor, who can help you find the state that makes the most sense for your financial situation. Our free quiz can match you with up to three fiduciary advisors in just a few minutes, each obligated to work in your best interest.

[LEARN MORE](#)



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Kiplinger dedicated send -  
**BEFORE** migration to SmartBrief

This is a paid advertisement.

## A Step Ahead

### Kiplinger

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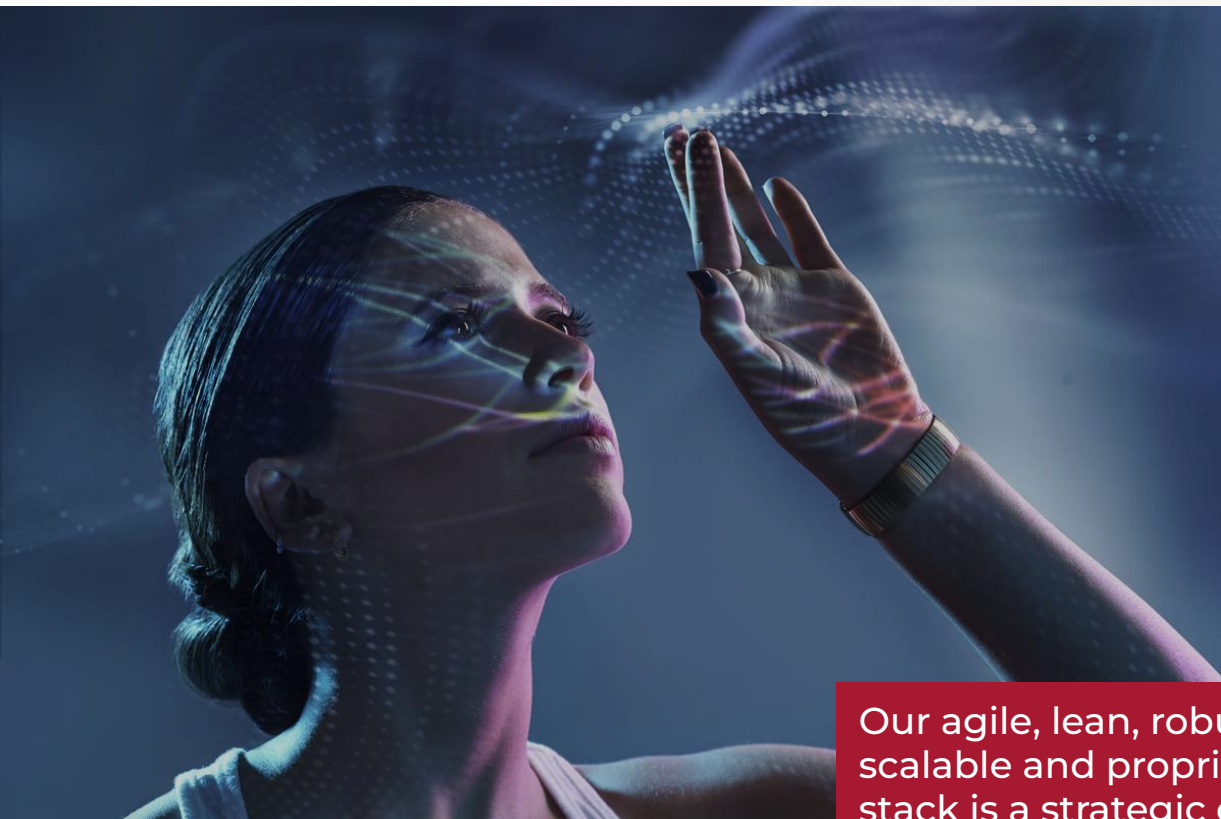
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**FUTURE**

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Kiplinger dedicated send - **AFTER**  
migration to SmartBrief



# Looking Forward

More intelligent tech stack by utilising all our data points

Personalisation : Subliminal recommendations to increase retention and engagement and build loyal communities

Content forecasting: Predicting/anticipating demand through data analysis near real time

Our agile, lean, robust and scalable and proprietary tech stack is a strategic enabler and gives us competitive advantage