

# Here to Help

Emergency & Support  
Resource Guide for  
UT Staff & Faculty

## Title IX

The Title IX Office serves as a primary point of contact for individuals involved in Title IX matters, and assists with navigating campus and community resources. Individuals do not need to submit a formal complaint in order to access support, resources, and accommodations. For information or support, contact us: **512-471-0419** or [titleix.utexas.edu](http://titleix.utexas.edu).

## How can the Title IX Office help?

- Act as primary advocate and contact.
- Referrals for appropriate campus and community resources.
- Emergency funds.
- Services for food insecurity and professional clothing needs.
- Confidential advocacy and support on request.
- Provide advisors to individuals involved in the Title IX grievance process.

## Reporting & Safety (If you have an emergency, please call 911)

 = Confidential




University Police Department	<b>512-471-4441</b>
Austin Police Department	<b>512-970-2000</b> or <b>311</b> <ul style="list-style-type: none"><li>• Report an incident with or without filing charges.</li><li>• Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or university investigation, now or in the future. Examples of evidence include but are not limited to: not showering or washing clothes and linens, pictures, text messages, and social media communications.</li><li>• Please be aware that various offices can offer privacy but may not be confidential. A list of campus confidential spaces are available online: <a href="http://titleix.utexas.edu/campus-resources">titleix.utexas.edu/campus-resources</a>.</li></ul>
Victims Advocate Network (VAN)	<b>512-232-9699</b> <ul style="list-style-type: none"><li>• Trained victim advocate volunteers support staff, students or visitors impacted by a crime or distressing event on campus. Persons with safety concerns who wish to access safety planning, make a police report, or explore their options and learn of resources for support can request the accompaniment of an advocate at the police department.</li></ul>



## Reporting & Safety (continued)


Title IX Office	<b>512-471-0419</b> <ul style="list-style-type: none"> <li>Report <a href="#">Title IX</a> matters and/or receive support, resources, and accommodations.</li> </ul>
Department of Investigations and Adjudication	<ul style="list-style-type: none"> <li>Investigates and helps to resolve <a href="#">complaints of discrimination</a>.</li> </ul>
Sure Walk	<b>512-232-9255 (WALK)</b> <ul style="list-style-type: none"> <li>If you are on campus late and have concerns about your safety getting home, all students, faculty, and staff can <a href="#">request SURE Walkers</a> to accompany them.</li> </ul>
UT Night Rides	<ul style="list-style-type: none"> <li>Opt in through the Lyft app to request a free ride home from campus between midnight - 4am (<a href="http://parking.utexas.edu/ut-night-rides">parking.utexas.edu/ut-night-rides</a>).</li> </ul>

## Counseling, Support, and Advocacy

Employee Assistance Program ( <a href="#">EAP</a> )		<b>512-471-3366</b> <ul style="list-style-type: none"> <li>Counseling and referral services for employees.</li> <li>For after-hour counseling service call 512-471-3399.</li> </ul>
National Domestic Violence 24/7 Hotline		<b>800-799-7233</b> <ul style="list-style-type: none"> <li>Highly-trained advocates are available to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship (<a href="http://www.thehotline.org">www.thehotline.org</a>).</li> </ul>
The SAFE Alliance 24/7 Hotline		<b>512-267-7233 (SAFE)</b> <ul style="list-style-type: none"> <li><a href="#">SAFEline</a> is available for victims of domestic violence, sexual assault/exploitation, and child abuse. Trained advocates can assist with an individualized safety plan. Emergency shelter available for victims of all gender identities. Sexual assault forensic exams available from kind, gentle nurses with no required police report (<a href="http://www.safeaustin.org">www.safeaustin.org</a>).</li> <li>Text support available 24/7 at 737-888-7233.</li> </ul>
Behavior Concerns Advice Line ( <a href="#">BCAL</a> )		<b>512-232-5050</b> <ul style="list-style-type: none"> <li>Do you have a behavior concern but not sure what to do? Contact the 24/7 advice line or submit your concerns using this <a href="#">online form</a>.</li> </ul>
Staff Emergency Fund ( <a href="#">SEF</a> )		<b>512-471-3366</b> <ul style="list-style-type: none"> <li>Provides limited financial assistance when you're unable to meet immediate, essential expenses because of a temporary hardship related to an emergency.</li> </ul>
Strategic Workforce Solutions ( <a href="#">SWS</a> )		<b>512-475-7200</b> <ul style="list-style-type: none"> <li>Consults with staff in colleges, schools and administrative units regarding performance management, conflict resolution, flexible workplace and staffing strategies, employee morale and satisfaction and departmental effectiveness.</li> </ul>





## Counseling, Support, and Advocacy (continued)

University's Americans with Disabilities ACT (ADA) Coordinators		<b>512-471-3212</b> <ul style="list-style-type: none"> <li>• ADA Coordinators assist with workplace accommodations, parking accessibility, filing disability grievances, and provides interpreting and live captioning for a meeting or presentation. Receives reports of barriers to accessibility on campus. Call or use this <a href="#">online form</a>.</li> </ul>
Faculty Ombuds		<b>512-471-5866</b> <ul style="list-style-type: none"> <li>• Faculty may consult with the <a href="#">Office of the Faculty Ombuds</a>.</li> </ul>
Staff Ombuds		<b>512-232-8010</b> <ul style="list-style-type: none"> <li>• Staff may consult with the <a href="#">Office of the Staff Ombuds</a>.</li> </ul>

## Medical Resources








UT Health Austin		<b>1-833-882-2737</b> <ul style="list-style-type: none"> <li>• Walk-in clinic that provides services for acute conditions, work-place injuries, and preventative health, such as immunizations, health screenings, and physical exams, in adult patients.</li> </ul>
Other Medical Resources		<ul style="list-style-type: none"> <li>• <a href="#">Family Wellness Clinic</a> (512) 232-3900</li> <li>• <a href="#">Anxiety &amp; Stress Clinic</a> (512) 471-7694</li> <li>• <a href="#">Children's Wellness Clinic</a> (512) 386-3335</li> <li>• <a href="#">Speech &amp; Hearing Center</a> (512) 471-3841</li> </ul>

## Community Resources

County Clerk Civil Division		<b>512-854-9188</b> <ul style="list-style-type: none"> <li>• File a civil claim (<a href="http://traviscountyclerk.org">traviscountyclerk.org</a>).</li> </ul>
Conflict Management and Dispute Resolution Office		<b>512-475-7930</b> <ul style="list-style-type: none"> <li>• Private consultations in an impartial office with an experienced neutral mediator. Staff have access to formal and informal <a href="#">options</a>.</li> </ul>
National Center for Victims of Crime (NCVC)		<b>202-467-8700</b> <ul style="list-style-type: none"> <li>• Nonprofit organization dedicated to providing information, resources and advocacy for victims of all types of crime (<a href="http://victimsofcrime.org">victimsofcrime.org</a>).</li> </ul>
Rape Aggression Defense (RAD)		<ul style="list-style-type: none"> <li>• Physical self defense course for women offered by the University Police Department. A program for men is available upon request.</li> </ul>
Texas Advocacy Project (TAP)		<b>800-374-4673 (HOPE)</b> <ul style="list-style-type: none"> <li>• TAP provides advice over the phone, support with do-it-yourself legal filing processes and complete client representation. Our experienced attorneys guide and advocate for you through the entire process, and our services are always completely free.</li> </ul>



## Community Resources (continued)

<p><b>Austin Area African American Behavioral Health Network (<a href="#">4ABHN</a>)</b></p> 	<ul style="list-style-type: none"> <li>• Helps African Americans who are interested in mental health issues connect with one another. Comprised of behavioral health professionals, consumers, youth and their families, faith leaders, and community members, the network brings together local, recovery-oriented supports for individuals living with mental health, substance use, and/or developmental disabilities.</li> <li>• For more information, reach out to Vicky Coffee at (512) 475-7057 or <a href="mailto:vicky.coffee@austin.utexas.edu">vicky.coffee@austin.utexas.edu</a>.</li> </ul>
<p><b>Asian Family Support Services of Austin (<a href="#">AFSSA</a>)</b></p> 	<p><b>877-281-8371</b></p> <ul style="list-style-type: none"> <li>• Nonprofit organization that provides assistance to Asian and other immigrant families dealing with domestic violence, sexual assault, and trafficking.</li> </ul>
<p><b>Crime Victims' Compensation Program (<a href="#">CVC</a>)</b></p> 	<p><b>512-936-1200</b></p> <ul style="list-style-type: none"> <li>• Helps crime victims and their immediate families with the financial costs of crime. CVC reimburses crime-related costs such as counseling, medical treatment, funerals, and loss of income not paid by other sources.</li> </ul>
<p><b>Fight Cyberstalking</b></p> 	<ul style="list-style-type: none"> <li>• Is an <a href="#">online resource</a> site for cyberstalking victims: information on reporting a cyber stalker, online privacy tips, and tips for safer socializing online on social media sites. Cyber stalking logs to document incidents are available to download.</li> </ul>
<p><b><a href="#">STARRY</a> Counseling Program</b></p> 	<p><b>512-338-8290</b></p> <ul style="list-style-type: none"> <li>• Provides 24/7/365 crisis phone coverage for families across Texas. Crisis hotlines are designed for emergency use only, to help families avoid imminent abuse, neglect, runaway, and severe family conflict.</li> </ul>
<p><b>Waterloo Counseling</b></p> 	<p><b>512-444-9922</b></p> <ul style="list-style-type: none"> <li>• Provides affordable, culturally sensitive <a href="#">mental health services</a> to all people, regardless of gender, sexual identity and expression or HIV status.</li> </ul>
<p><b>National Coalition Against Domestic Violence (<a href="#">NCADV</a>)</b></p> 	<p><b>1-800-799-7233 (SAFE)</b></p> <ul style="list-style-type: none"> <li>• The resources found at this link (<a href="http://ncadv.org/resources">ncadv.org/resources</a>) includes an extensive list of hotline numbers for survivors of domestic violence, sexual assault, child abuse, and other concerns, including support for specific populations, including people with disabilities, people of color, and LGBTQ+ communities.</li> </ul>

